

Safety instructions

WARNING - When using electrical appliances, basic safety precautions should always be followed. Failure to comply with these instructions may cause a fire, electrical shocks or other injury to persons or property.

- 1 Children of less than 3 years should be kept away unless continuously supervised.
- 2 Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- 3 **CAUTION** — Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- 4 **DO NOT** site the heater on soft surfaces or where openings may become blocked. Ensure the base is fitted and fully assembled, and the unit is upright on a flat stable surface before operating. This heater is designed for use on Patios and in Beer gardens & smoking areas. The unit has been IP55 Weatherproof approved; however, to prolong the life of the heater it is strongly recommended that the heater is stored in a dry place during heavy rain and when not in use cover the appliance with the cover provided.
- 5 **DO NOT** hide the power cord in long grass or leave close to an operating lawnmower. Arrange the cord away from areas where it may be tripped over.
- 6 **DO NOT** insert or allow objects to touch the heating element and never place anything on the heater safety guard (e.g. towels), as this may damage the heater and could cause an electrical shock or fire. Never use your heater to dry washing. If the heating element has stopped glowing it may still be live, please check that the heat setting indicates the heater is off.
- 7 Always disconnect your appliance from the mains before any cleaning.
- 8 **DO NOT** use the heater in areas where petrol, paint, or other flammable substances are stored.
- 9 Always unplug the heater when not in use. To disconnect from the power supply, grip the plug and pull from the power socket. Never pull by the cord.
- 10 **DO NOT** direct the heater towards curtains, furniture or other flammable objects and ensure that they are at least 1.5 metres from the front and 1 metre from the top back and sides.
- 11 Extreme care should be taken when any heater is used near children and pets.
- 12 In order to avoid overheating, do not cover the heater.

- 13 Never locate the heater where it may fall into a swimming pool or other water container. Never use in a bathroom or shower room. Heater is not located immediately below a socket outlet.
- 14 Do not use this heater in conjunction with a timer device or any other device, which facilitates unattended switch on.
- 15 The electrical cord must be fully unwound before use.
- 16 The front grille is intended to prevent direct access to the heating elements and must be in place when the heater is on.
- 17 This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if, they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- 18 If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

General Information

Before Intended use

This product has been designed for domestic use and can be operated by non expert by following user operations manual. It uses energy efficient infrared Carbon Fibre heating technology to heat indoor and outdoor spaces. The appliance must only be used for the intended purpose according to these instructions. With care and attention the Appliance should provide trouble free heating for at least two years from date of purchase. Please read these instructions. Keep the instructions safe/handy and pass them on to further users. Observe the notes on safety regulations. Never cover appliance when in operation. Flammable objects, clothes, curtains etc, must not come in close contact with the appliance.

Technical data

Model No.: EPH2960 or see Rating Label
Power output : 2500-2960W 220v-240v AC ~ 50Hz or see Rating Label
Heater watts : 1250-1480W / 2500-2960W or as per Rating label
Cable length : 1.9m or as per outer box
Gross weight : 26.6kg Net weight : 21.5kg
Product Dimension: 50cm Base diameter & 152cm high



The product is IP55 weatherproof certified. It is designed to withstand tough rain conditions. A cover is included for additional weatherproof protection.

We recommend that you should cover and store in a dry place when not in use for long periods of time.



Moving instructions



Ensure Appliance is turned off and unplugged before moving
Use the hand grip located on the rear of the unit to manoeuvre the Appliance.



Observe recommended safety distances from surrounding objects

Appliance description and features

IP55
Weatherproof design



PIR Economy sensor
PIR (Passive Infrared) economy feature automatically turns off the heater when there is no movement for approx 4 minutes

Control panel

Power ON/OFF Switch
Only turn on the Power Switch could let you operate the machine from Remote Controller or Control Panel

Hand grip
Only move the appliance with the hand grip

Infrared heating elements
Carbon fibre technology.

Safety tip over switch
Appliance switches off if it tips-over. Return the unit to the upright position and switch on to continue using.

Protective grille
When in use the protective grille becomes hot

Cable storage compartment and rating label position

Transport rollers

